

SAFECO INSURANCE®

# Auto accident guide



**Take a moment to review this guide, and keep it in your glove compartment in the event of an accident.** Knowing what to do after an accident will help you remain calm and in control. It can also help you get back on the road faster.



## Accident checklist

In the event of an accident, be sure to follow these steps:

1. Call 911 if anyone is seriously injured. If not, call a nonemergency number for police or highway patrol.
2. Move your car safely out of traffic (if possible), and warn oncoming traffic with hazard lights and flares.
3. Try to remain calm, and **do not admit fault**. Exchange contact and insurance information with the other driver(s).
4. Gather information from the accident scene: take pictures of the scene, the plate, the damage, and the other driver's license and insurance card; talk to witnesses; and draw a sketch of the accident.
5. **Do not discuss the accident or sign any documents.** Only answer questions asked by the police.
6. Get the investigating officer's contact information (if available) and ask for a copy of the police report (if available).
7. **As soon as possible, file your claim at [Safeco.com/claims](https://www.safeco.com/claims) or on the mobile app, or by calling Safeco Claims at 1-800-332-3226.**



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**Please sketch the accident.**

Identify the vehicles, and use an arrow to depict the direction the vehicles were traveling using the examples below.

1

Your vehicle and travel direction

2

Other vehicle and travel direction

3

Other vehicle and travel direction

## Accident facts

Name:

Date:

Time:

City:

Where did the accident occur?

Condition of the road/weather:

How fast were you traveling?

How fast was the other vehicle traveling?

Did the police take a report?

Responding police department:

Case number:

Damaged part of vehicle:

## Injured person of other vehicle

Name:

Phone:

Email:

Address:

Age:

Extent of injury:

## Damage to other's property

Owner:

Phone:

Email:

Address:

Description of damage:

## Other vehicle

Owner's name:

Insured by:

Policy number:

Vehicle license plate number:

Phone:

Email:

Address:

Vehicle make & model:

Driver's license number:

Birthdate:

Driver's name (if other than owner):

Phone:

Email:

Driver's license number:

Damaged part of vehicle:

## Witness(es)

Name:

Phone:

Email:

Address:

Name:

Phone:

Email:

Address:

## Additional notes



## Here's what to expect when filing a claim:

You can file your claim at [Safeco.com/claims](https://www.safeco.com/claims), on the mobile app, or by calling Safeco Claims at 1-800-332-3226.

With the Safeco mobile app, you'll be guided through taking photos and collecting information at the accident scene. You can use this information later to start a claim.

If your policy includes 24-Hour Roadside Assistance<sup>1</sup>, you can request a tow by calling 877-762-3101 or using our mobile app.

You can submit your claim 24/7, and use the app to track the progress of your claim, including payments issued.



## Emergency kit

Put together an emergency kit to keep in your car. Be sure to include:

- |   |   |
|---|---|
| <input type="checkbox"/> Blanket            | <input type="checkbox"/> Tire air compressor                |
| <input type="checkbox"/> Bottled water      | <input type="checkbox"/> Garbage bag                        |
| <input type="checkbox"/> Nonperishable food | <input type="checkbox"/> Paper towels                       |
| <input type="checkbox"/> Notepad            | <input type="checkbox"/> Flashlight and extra batteries     |
| <input type="checkbox"/> Pen or pencil      | <input type="checkbox"/> First-aid supplies                 |
| <input type="checkbox"/> Flares             | <input type="checkbox"/> Emergency phone charger            |
| <input type="checkbox"/> Jumper cables      | <input type="checkbox"/> Small toolkit or multipurpose tool |

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